

# VAXCARE

Please register your warranty. Send in your completed Warranty Card.

If you require any further assistance or advice about any  
VAX please call VAXCARE on

**1300 36 4040** (Australia - cost of a local call)  
and **0800 800 900** (NZ)



VAX Appliances (Australia) Pty Ltd  
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WEBSITE: [www.vax.com.au](http://www.vax.com.au)

## Vax AUST. & NZ BRANCHES

### • NSW/ACT

Unit 2, 239 Beaconsfield St,  
Milperra, NSW 2214  
Telephone: (02) 9792 8900  
Facsimile: (02) 9792 8911

### • VICTORIA/TASMANIA

Unit 3, 46 Burgess Road,  
Bayswater North, VIC 3153  
Telephone: (03) 9761 7160  
Facsimile: (03) 9761 7175

### • SOUTH AUSTRALIA/ NORTHERN TERRITORY

Unit 3, 75-77 Grange Road,  
Welland, SA 5007  
Telephone: (08) 8340 2222  
Facsimile: (08) 8346 7933

### • QUEENSLAND

186 Kerry Road,  
Archerfield, QLD 4108  
Telephone: (07) 3216 7350  
Facsimile: (07) 3216 7375

### • WESTERN AUSTRALIA

296 Victoria Road,  
Malaga, WA 6090  
Telephone: (08) 9247 8100  
Facsimile: (08) 9247 8192

### • VAX APPLIANCES NEW ZEALAND

27 Clemow Drive  
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[www.vax.com.au](http://www.vax.com.au)

Vaxcare:

AUST: 1300 36 4040

NZ: 0800 800 900

V-076  
**EYRE**  
with  
HEPA

**2200 WATT  
VACUUM CLEANER**



Please read carefully before using  
the cleaner. Always fully extend  
the mains cable before use.

Instruction Manual

## Important Safety Instructions

When using this electrical appliance, basic precautions should always be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE

**IMPORTANT:** The manufacturer will not accept responsibility for damage caused when the appliance is not used according to the instructions, or for uses other than those for which it was intended.

To reduce the risk of fire, electric shock or injury:

- **Before use, always fully extend the power cord but not beyond the yellow mark.**
- **WARNING: INJURY COULD OCCUR IF USED OUTDOORS OR ON WET SURFACES.**
- Do not leave appliance unattended when plugged in. Unplug from outlet when not in use and before servicing.
- This appliance is not intended for use by young or infirm persons unless they have been adequately supervised by a responsible person to ensure that they can use the appliance safely.  
Young children should be supervised to ensure that they do not play with the appliance.
- Use only as described in this manual.  
Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to your Authorised Vax Service Agent for service.
- Do not pull or carry by cord, use cord as a handle, close a door on the cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- **To prevent a whipping action when rewinding the power cord, allow cord to run through palm of hand. Rewind 1-1½ metres at a time.**

- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair and anything that may reduce air flow.
- Keep hair, loose clothing, fingers and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids such as gasoline or use in areas where they may be present.
- Do not attempt to service the unit while appliance is plugged in.
- Do not use vacuum to pick up water or any liquids or fluids.

**WARNING:** Always switch off and unplug the vacuum cleaner from the electrical outlet before assembling, emptying the dust bag, changing or cleaning the filters, connecting/disconnecting attachments or when the appliance is not in use.

- Never use your VAX without a dust bag.
- Never alter the specification or modify your VAX in any way.

## Technical Specification

Voltage:	220-240V/50Hz
Filters:	Pre-motor filter (washable) Air outlet (HEPA) filter (non washable)
Cord Length:	4.5m
Weight:	6.6kg
Part No:	12000

**Subject to technical change without notice.**

## Motor Thermostat

**IMPORTANT:** This unit is equipped with a motor protective thermostat. If for some reason the vacuum cleaner should overheat, the thermostat will automatically turn the unit off. Should this occur unplug the vacuum cleaner from the electrical outlet and turn the unit off. Replace dust bag. Clean the filters. Allow the cleaner to cool for approximately one (1) hour. To re-start, plug into an electrical outlet and switch back on.

## AIR OUTLET (HEPA) FILTER - NON WASHABLE

1. Detach the air outlet grill lock and remove. (Fig.13)



Fig.13

2. Lift out the HEPA filter cartridge.
3. Clean the pleated HEPA filter by gently tapping on a hard surface and/or lightly brush clean and replace.
4. The air outlet HEPA filter is non washable. It should be changed no later than every 4-6 months, when it appears soiled or if a loss of suction is experienced.

## Troubleshooting

**WARNING:** To reduce the risk of personal injury, unplug the vacuum cleaner before performing maintenance/troubleshooting checks.

### PROBLEM: Vacuum cleaner won't run

**Cause:** Not properly plugged into wall outlet.

**Solution:** Plug in securely.

**Cause:** On/off switch not turned on.

**Solution:** Push on/off switch to on.

**Cause:** Motor thermostat has tripped.

**Solution:** Switch off and unplug the vacuum cleaner. Leave for one (1) hour before switching the vacuum cleaner back on.

### PROBLEM: Front cover won't close

**Cause:** No dust bag fitted or dust bag incorrectly installed.

**Solution:** Insert the dust bag correctly.

### PROBLEM: Suction decrease

**Cause:** Dust bag full.

**Solution:** Replace dust bag.

**Cause:** Blockage in hose, extension tube, tools or accessories.

**Solution:** Clear blockage.

**Cause:** Blocked filters.

**Solution:** Clean or replace filters.

## Replacement Dust Bags & Filters

Replacement dust bags and filters are available from your Vax stockist or Vax direct. Phone Vaxcare or visit: [www.vax.com.au](http://www.vax.com.au)

## VAXCARE Service & Help AUSTRALIA 1300 36 4040 NEW ZEALAND 0800 800 900

If you have any queries or concerns about using your Vax, call VAXCARE.

Please make a note of the serial number and model number of the appliance before calling.

(Aust only: Mon-Fri. 10.00am to 6.00pm. EST)  
Calls are charged at the local rate.

An answerphone is available outside of these hours.

There are over 300 approved Vax Service Agents in Australia and New Zealand. For the nearest Service Agent, please refer to your Vax warranty or call VAXCARE or visit [www.vax.com.au](http://www.vax.com.au)

## Replacing the Dust Bag

1. After removing the suction hose, open front cover by depressing the button and lift upwards. (Fig.8)

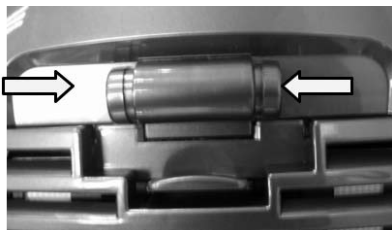


Fig.8

2. Lift the dust bag and plastic support bracket out of machine. (Fig.9)



Fig.9

3. To separate dust bag from support bracket, push the release button. (Fig.10)



Fig.10

4. Dispose of dust bag.
5. Depress release button while attaching the new dust bag to the support bracket.
6. Ensure the dust bag is secured to the support bracket.
7. The dust bag and support bracket must be correctly fitted into the dust compartment otherwise the front cover will not lock into place.

## Cleaning the Filters

### PRE-MOTOR FILTER - WASHABLE

1. The pre-motor filter is located in the dust bag compartment directly behind the dust bag.
2. After removing the suction hose, open front cover by depressing the button and lift upwards. (Fig.8)
3. Pull the filter housing up and out of the appliance. (Fig.11)



Fig.11

4. Remove the filter by sliding out of housing. (Fig.12)

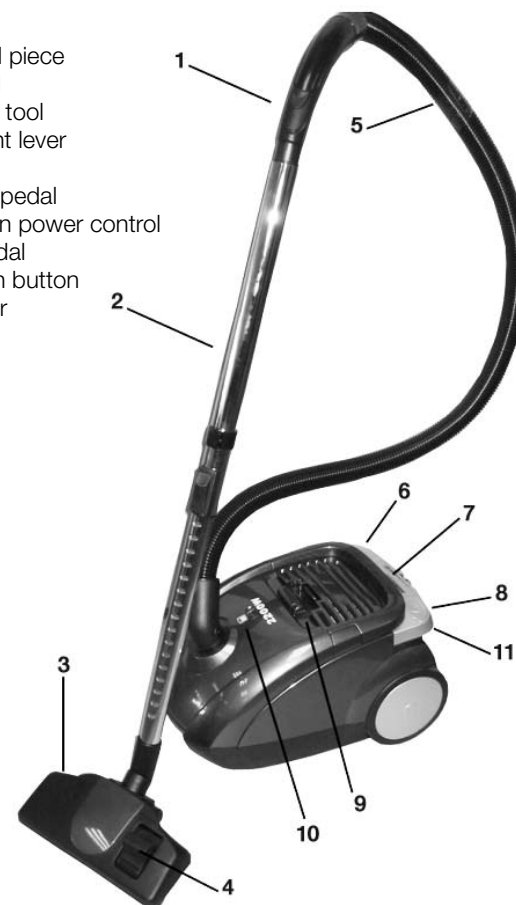


Fig.12

5. Gently wash the filter in warm water. **Allow the filter to completely air dry only, before replacing it.** Do not wash filter in a washing machine and do not dry with electrical or any appliances.
6. Replace the filter every 2-3 months, depending on conditions and frequency of use or if loss of suction is experienced.

## Components

1. Handle/bent end piece
2. Telescopic wand
3. Carpet/hardfloor tool
4. Brush adjustment lever
5. Hose assembly
6. Cable re-winder pedal
7. Electronic suction power control
8. Power on/off pedal
9. Front cover open button
10. Dust full indicator
11. Carry handle



## Do Not Vacuum the Following Items:



- Water and other liquids or fluids



- Any sharp objects



- Hot ashes, lighted matches or burning cigarette ends

### WARNING:



- Keep vacuum cleaner away from heat emitting appliances.



- Do not block air flow. Restricting suction by allowing dust and dirt to clog the hose, tool attachments or a full dust bag will decrease vacuuming efficiency.
- Do not run the appliance over the power cable.

## How to Use Your Vax

### Assembling Your Vax:

1. Connect the flexible suction hose, extendible wand and required tool or accessory.
2. Insert the flexible suction hose into the air intake duct on the top of the appliance and press until it clicks into position. (Fig.1)



Fig.1

3. The telescopic extension tubes can be lengthened by pressing the button & sliding the inner tube to required length. (Fig.2)

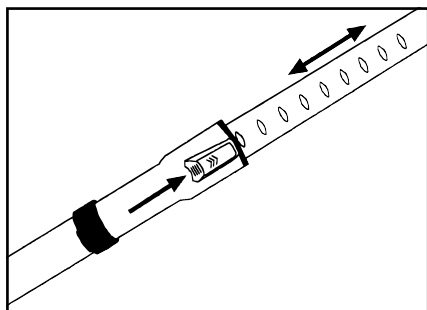


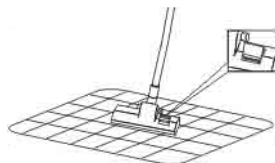
Fig.2

## Tools and Accessories

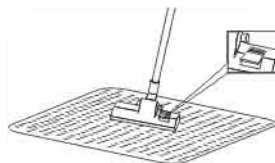
### Floor Tool

The floor tool has a lever for two positions.

**HARD FLOORS:** For vacuuming wooden floors, tiles, linoleum or vinyl covered floors - use with bristle down.



**CARPETS & RUGS:** For vacuuming carpets and rugs - retract bristles.



## Attachments

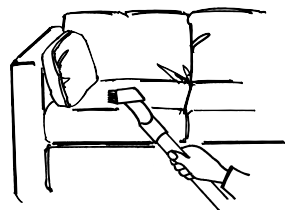
### Crevice Tool

For vacuuming sills, narrow openings, edges and gaps.



### Upholstery Brush

For vacuuming upholstery and delicate items.



## Instructions For Use

**IMPORTANT:** Before using the appliance, fully extend the power cord but not beyond the yellow mark and insert the plug into the power socket. Do not extend the cord beyond yellow mark.

1. Set the electronic power regulator to MIN before switching the appliance on. (Fig.3)



Fig.3

2. Press the ON/OFF button to switch the appliance on. (Fig.4)



Fig.4

3. **Suction Power Control**

Adjust the power control setting for desired vacuuming operation (Fig.3). Use of the air control valve will further regulate the suction power.

4. **Vacuum Air Control Valve**

In some instances the vacuuming power of the cleaner may be too strong. In these cases, use the vacuum air control valve (on the handle) to regulate the vacuum suction power (Fig.5). Slide the valve open to reduce the suction power.



Fig.5

5. **Cord Rewind**

To rewind the power cable, press the rewind button. (Fig.6)

**NOTE:** Guide power cord with one hand. Rewind 1-1½ metres of cord at a time. This will prevent the cord from whipping which could cause damage or injury.



Fig.6

## Looking After Your Vax

**IMPORTANT:** Your Vax is a very powerful vacuum cleaner. It will collect an extraordinary amount of dust and dirt, especially during the first few applications of use, which will quickly fill the disposable dust bag. Excessive dust and dirt will also contaminate the pre-motor protection and air outlet filters.

Any of these conditions usually result in a noticeable drop-off in suction, or a possible motor shut down due to thermostat activation.

On such occasions, it will be necessary to replace the dust bag, and renew all filters to regain peak suction and performance.

### Dust Full Indicator

When the dust full indicator shows red or when the suction power reduces substantially, this indicates that you should change the dust bag.



Fig.7

**Attention:** If after inserting a new dust bag, the indicator stays red, this could be for several reasons:

- Suction passages may be blocked -check flexible hose and extension tubes, suction inlet, floor brushes/accessories and nozzles for obstruction.
- Check pre-motor protection filter
- Check to see if HEPA air outlet filter is dirty.